



## CyberPro (Medical billings) Application form

As used throughout this application, “you” means the person signing the application, as well as the entity seeking insurance and the applicant’s principals, partners, directors, risk managers, or employees that are in a supervisory role. The questions contained in this application pertain to all persons or entities seeking insurance, and not just the signatory

Please answer all the questions on this form. Before any question is answered please carefully read the declaration at the end of the application form, which you are required to sign. Underwriters will rely on the statements that you make on this form. In this context, ANY INSURANCE COVERAGE THAT MAY BE ISSUED BASED UPON THIS FORM WILL BE VOID IF THE FORM CONTAINS FALSEHOODS, MISREPRESENTATIONS, OR OMISSIONS. PLEASE TAKE CARE IN FILLING OUT THIS FORM.

You may provide any further additional information by means of a separate attachment if necessary.

### 1 General Information

a.

b.  c.

d.  DD MM YY

e. Detail the main specialities of the practice.

### 2 Operational Information

a.  DD MM YY

b. Annual gross revenue/turnover Last year  Current year  Next year (est.)

c. What is the percentage of annual transactions undertaken by payment card?  %

d. How many PII's are retained within your computer network, databases and records?  
(PII is defined as a personally identifiable record on an individual that can be used to identify, contact or locate a single individual)

**2 Operational Information** Continued

e. Please provide number of all practitioners whether employed or contracted, as below.

Number of Physicians full time (more than 20hrs per week)	<input type="text"/>
Number of Physicians part time (less than 20hrs per week)	<input type="text"/>
Number of other practitioners including, physician assistants, nurses, midwives etc	<input type="text"/>

**3 Billing procedures**

Does your practice have:

a. A billing compliance program? Yes  No

If you answer "no" please provide full details of practice billing guidelines.

  


b. A written policy regarding the collection of receivable balances? Yes  No

If yes does the policy include write-off's of the outstanding balances, co-payments and deductibles? Yes  No

c. What addition of the Current Procedural Terminology (CPT) manual are you currently using throughout the practice?

  


d. Do you keep copies of Explanation Of Benefits (EOB) files after they are recorded in the billing system? Yes  No

e. Does the practice keep separate files of outstanding/denied/queried EOBs? Yes  No

f. Are all contracts and referral relationships reviewed by outside counsel to ensure they conform with anti-kickback statutes? Yes  No

g. Do you monitor all billing and procedural codes to alert practice management of possible up coding, over-utilization or other billing anomalies? Yes  No

h. Does the practice management monitor free and/or discounted samples of medications and supplies to guard against co-mingling with purchased inventory or inappropriate billing for items dispatched? Yes  No

i. If any physician is required to serve "on call" for patients requiring emergency medical treatment, are all physicians familiar with their responsibilities under EMTALA as they apply to the individual practitioner? Yes  No

j. If billing is currently performed by a billing company please detail the name and address of such.

  


k. Is there any common ownership between your practice and the third party billing company? Yes  No

**4 Payer information**

a. Please detail the "payer" mix of your practice as below.

Payer Source	Gross billings last 12 months	Collections last 12 months
Medicare		
Medicaid		
Other		
Other		
Total		

Total for all payors should equal the total gross billings for the practice

b. How many individuals are responsible for the billing?

c. How many credential billers do you have?

\* A credential biller is one who has completed a certification course relative to billing and coding procedures.

**5 Network Security and Business Continuity**

a. Do you have antivirus software on all computer devices, servers and networks?

Yes  No

b. Do you have access control procedures and hard drive encryption to prevent unauthorized exposure of data on all laptops, PDAs, smartphones and portable devices?

Yes  No

c. Do you encrypt all sensitive information that is transmitted within and from your organization?

Yes  No

d. Is all sensitive and confidential information stored on your databases, servers and data files encrypted?

Yes  No

e. Do you have procedures in force for deleting all sensitive data from systems and devices prior to their disposal from the company?

Yes  No

f. Is all information held in physical form (paper, disks, CD's etc) disposed of or recycled by confidential and secure methods, which are recognized throughout the organisation?

Yes  No

If you answered 'No' to questions above, please provide details of procedures in force to protect unauthorized exposure of.

g. Briefly describe your recovery/continuity plans to mitigate or avoid business interruption due to network failure, which may include outsourcing, additional employment, system redundancy etc.

**6 Claims and Circumstances**

During the last three years have you or anyone else within the practice:

- a. Been reviewed or investigated by the State board of Medical Exampplers? Yes  No
- b. Lost any medical privileges, other than voluntary termination, with any provider? Yes  No
- c. Been investigated or sanctioned by any local, state or federal government or agency regarding the delivery of the healthcare service or the reimbursement thereof? Yes  No
- d. Been involved in an anti-kickback investigation? Yes  No
- e. Been sued or deselected from a commercial payer Yes  No
- f. Sustained any unscheduled or unintentional network outage, intrusion, corruption or loss of data? Yes  No
- g. Received notice or become aware of any privacy violations or that any data or personally identifiable information has become compromised? Yes  No
- h. Become aware of any circumstance or incident that could be reasonable anticipated to give rise to a claim against the type of insurance(s) being requested in this application? Yes  No

If 'yes' to any questions within this section, please provide full details:

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**7 Previously Purchased Coverage**

a. Do you have insurance in place for the type of coverage being requested in this application? Please provide details.

Insurer	Limits	Deductible	Expiry date			Premium	Retroactive Date		
			DD	MM	YY		DD	MM	YY

- b. Have you ever been refused insurance or had any special terms or conditions imposed by any insurer? Yes  No
- c. Has any insurance for the type of coverage requested in this application been declined or cancelled? Yes  No

If 'Yes' to (b), or (c) above, please provide full details

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**Disclosure**

You are not required to disclose convictions regarded as 'spent' by virtue of any rehabilitation of offenders legislation. Any other facts known to you, which are likely to affect acceptance or assessment of the risks proposed for insurance must be disclosed. Should you have any doubt about what you should disclose, do not hesitate to tell us. We recommend you keep a record (including copies of letters) for your future reference, of any additional information given. Making sure we are informed is for your own protection, as failure to disclose may mean that your policy will not provide you with the cover you require, or could invalidate the policy. We reserve the right to decline any proposal.

**Data Protection**

By accepting this insurance you consent to Ascent Underwriting using the information we may hold about you for the purpose of providing insurance and handling claims, if any, and to process sensitive personal data about you where this is necessary (for example health information or criminal convictions). This may mean we have to give some details to third parties involved in providing insurance cover. These may include insurance carriers, third party claims adjusters, fraud detection and prevention services, reinsurance companies and insurance regulatory authorities.

Where such sensitive personal information relates to anyone other than you, you must obtain the explicit consent of the person to whom the information relates both to the disclosure of such information to us and its use by us as set out above. The information provided will be treated in confidence and in compliance with relevant Data Protection legislation. You have the right to apply for a copy of your information (for which we may charge a small fee) and to have any inaccuracies corrected.

**IMPORTANT – Cyber Pro Policy Statement of Fact**

By accepting this insurance you confirm that the facts contained in the proposal form are true. These statements, and all information you or anyone on your behalf provided before we agree to insure you, are incorporated into and form the basis of your policy. If anything in these statements is not correct, we will be entitled to treat this insurance as if it had never existed. You should keep this Statement of Fact and a copy of the completed proposal form for your records.

This application must be signed by the applicant. Signing this form does not bind the company to complete the insurance. With reference to risks being applied for in the United States, please note that in certain states, any person who knowingly and with intent to defraud any insurance company or other person submits an application for insurance containing any false information, or conceals the purpose of misleading information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime.

The undersigned is an authorized principal, partner, director, risk manager, or employee of the applicant and certifies that reasonable inquiry has been made to obtain the answers herein which are true, correct and complete to the best of his/her knowledge and belief. Such reasonable inquiry includes all necessary inquiries to fellow principals, partners, directors, risk managers, or employees to enable you to answer the questions accurately.

**Additional Notes**

Lined area for additional notes.